The International Comparative Legal Guide to:

Fintech 2019

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A practical cross-border insight into fintech law

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Fintech in Ireland covers the whole spectrum of financial services and technology industries. At its core, it is centred on the combination of both in order to develop innovative business models which are disrupting the parameters of traditional financial services. Homegrown success stories like TransferMate, Realex Payments, Stripe, CurrencyFair, Fenergo and FundRecs operate in Ireland alongside global financial services giants and leading technology companies. These include Google, Microsoft, SAP, First Data, Visa and Paypal in areas such as money transfer and payments, lending, wealth management, crowdfunding, distributed ledger technology and digital currencies.

Ireland continues to build on its long-established record in the financial services and technology sectors. 49% of fintechs surveyed in late 2018 are expecting revenue growth of 100% or greater, with 32% of those anticipating global revenue growth of between 100–500%. Currently, there are approximately 200–300 fintech businesses in Ireland employing approximately 7,000 people, and this number is expected to rise to 10,000 by 2020. Access to a skilled workforce has been a strong contributing factor to the development of the Irish fintech ecosystem. It has established Dublin as a “booming Fintech hub” and set its sights on matching the success of top global fintech players such as London, New York, Silicon Valley and Singapore.

One of the most notable trends that emerged over the past year, which has impacted large multinationals and SMEs alike in the fintech sector, has been the establishment of Ireland as a location of choice for fintech businesses looking for a post-Brexit base. Fintechs have been forced to consider the impact of Brexit on their business and Ireland has leveraged its relationship with the UK market in this regard. This has contributed to several fintechs, like challenger banks such as Starling and Monzo and payments companies like Soldo, stating their intention to establish operations in Ireland following Brexit. The Central Bank of Ireland (CBI), Ireland’s financial services regulator, increased its headcount in 2018 to specifically deal with Brexit-related issues. They also established a “Brexit Task Force” to monitor risks arising for the Irish economy and financial system.

Ireland has also taken steps to establish itself as a blockchain hub, and the Irish Government signalled its intention to support this area by creating Blockchain Ireland, an initiative to promote innovation and co-operation across companies working with the technology. This has led to ConsenSys and Deloitte developing innovation studios in Dublin, Circle expanding its business internationally and Coinbase announcing its intention to open an office in Ireland as part of its Brexit plans.

At present, there are no categories of fintech businesses that are prohibited in Ireland. However, depending on the nature of the activities being carried out, certain fintech businesses may be subject to regulatory authorisation and related restrictions.

Most Irish fintech start-ups are raising funding through traditional funding mechanisms such as venture funding, Government-supported funding and debt. For example, the Irish Department of Finance estimated that crowdfunding constitutes only 0.33–0.4% of the SME finance market in Ireland compared with 12% in the UK. Equally, despite the massive global surge in capital raising through initial coin offerings (ICOs) and token sales, there have been few ICOs and token sales carried out by Irish companies to date.

We have included further details on the various available funding options below:

**Equity**
Venture capital firms and private equity investors continue to focus on high potential fintech businesses. The Irish Venture Capital Association recently reported that fintech companies raised nearly €100 million in Ireland last year. While this is a decrease in the level of venture capital investment in fintech businesses from 2017, venture capital continues to make up the majority of funding in Irish fintech businesses. To further promote investment in early stage companies, Enterprise Ireland has recently announced a new €175 million Seed and Venture Scheme to develop a commercially viable and sustainable sector.
Debt
In addition to traditional lending from financial institutions for small and medium-sized businesses, there are many alternative funding options available for fintech businesses in Ireland. Online lending platforms, crowdfunding and peer-to-peer lending platforms are often used in combination with more traditional sources of funding. Peer-to-peer lending is beginning to gain pace through platforms such as LinkedFinance and Flender. The speed at which funds can be raised makes this a particularly attractive option. Plans by the Department of Finance to regulate crowdfunding could further develop the debt funding options for fintech businesses.

Crowdfunding
Ireland does not currently have a bespoke regulatory regime for crowdfunding. However, the EU Commission has published a proposal for an EU Crowdfunding Regulation which includes a comprehensive authorisation and passporting regime for crowdfunding platforms across Europe. Once this has been enacted at EU level, it will form part of Irish law. This is in line with recommendations set out in the CBI’s Feedback Paper on the Regulation of Crowdfunding in Ireland, which indicated that respondents to a consultation process on crowdfunding generally favoured regulation, provided that it is “proportionate and... facilitates the development and growth of the industry as opposed to stifling or hindering it”.

Also, as detailed in question 3.3, the most recent iteration of the strategy for Ireland’s International Financial Services Sector (IFS2020), published in February 2019, included a proposal to regulate crowdfunding in Ireland through a domestic regime that would operate in parallel with European Commission proposals.

Initial Coin Offerings & Token Sales
A small handful of Irish blockchain companies have raised capital through ICOs. As with crowdfunding, Ireland does not currently have a bespoke regulatory regime for token sales and ICOs. However, the CBI has issued warnings to investors (echoing similar warnings from EU regulators) on the risks associated with virtual currencies and ICOs.

However, in March 2018 the Department of Finance published a discussion paper on Virtual Currencies and Blockchain Technology, in which it proposed the creation of an intra-departmental Working Group that would draw on the expertise of multiple state agencies to explore and oversee developments in virtual currencies and blockchain. The Working Group’s stated mandate will include “monitoring developments” at EU and global levels in relation to virtual currencies and blockchain, identifying economic opportunities for Ireland in this area, and “considering whether suitable policy recommendations” are required. The tone of the paper is not dissimilar from the approach adopted recently at EU level by the European Commission in its Fintech Action Plan 2018, in which the Commission committed to “monitoring the developments of cryptoassets and Initial Coin Offerings” together with EU regulators and other international standard setters, with a view to “assessing whether regulatory action at EU level is required”.

2.2 Are there any special incentive schemes for investment in tech/fintech businesses, or in small/medium-sized businesses more generally, in your jurisdiction, e.g. tax incentive schemes for enterprise investment or venture capital investment?

Taxation
The attractively low corporate tax rate in Ireland of 12.5% in respect of trading profits is a major incentive for start-ups or companies looking for a location for their business investments. Some other attractive features of Ireland’s tax code relevant for IP companies include the R&D tax credit regime, the stamp duty exemption available on the transfer of a wide range of IP, the key employee reward mechanism, Ireland’s Double Taxation Agreement network (currently 74 agreements signed and 73 in effect) and the potential effective 6.25% tax rate, under Ireland’s Knowledge Development Box, on profits arising from certain IP assets which are created as a result of qualifying R&D activity carried out in Ireland or the European Economic Area (the EEA).

Enterprise Ireland
Enterprise Ireland (the state agency responsible for supporting the development of manufacturing and internationally traded services companies) offers a number of supports:

- **Competitive Start Fund (CSF)**: This fund offers equity investments of up to €50,000 in return for a 10% equity stake. Calls are made throughout the year for specific sectors, and, in June 2018, a specific fintech CSF was announced which was open to companies working in fintech, proptech, artificial intelligence, machine learning, augmented and virtual reality, the internet of things, blockchain and cloud. This resulted in equity investments being made in five fintech businesses. A further call was made at the beginning of 2019, which was open to businesses in all sectors.

- **Innovative High Potential Start-Up (HPSU) Fund**: Enterprise Ireland offers equity investment to HPSU clients on a co-funded basis (similar to a venture capital approach). The funding goes towards the achievement of an overall business plan, rather than funding towards discrete elements of a business plan, such as R&D or employment plans. In 2018, Enterprise Ireland provided HPSU funding to 15 fintech businesses.

Industrial Development Authority (IDA)
In addition to providing logistical and practical support to multinational companies (MNCs) investing in Ireland, the IDA can in certain circumstances offer grant assistance to MNCs establishing or expanding their Irish activities. For the most part, grant assistance is linked to job creation and is contingent on the company submitting a formal business plan to the IDA. Any potential grant aid is negotiated on a project-by-project basis and is subject to approval of the board of the IDA. Total grants are subject to ceilings as dictated by EU state aid rules.

**Ireland Strategic Investment Fund**
The Ireland Strategic Investment Fund (ISIF) is an €8 billion sovereign development fund with a statutory mandate to invest on a commercial basis to support economic activity and investment in Ireland. ISIF has a long-term investment strategy, and therefore can act as a source of “permanent” or “patient” capital that can work to a longer-term horizon than most participants in the market.

ISIF has made a number of high-profile investments in US companies and funds, including Silicon Valley Bank, Polaris Partners, Lighthouse Ventures, Sofinnova Ventures, Highland Capital Partners and Arch Venture Partners. It has invested across a wide variety of sectors, including various funds targeting financial services and technology.

**Other Government-Backed Schemes**
- **Disruptive Technologies Innovation Fund**: €500 million has been made available through this fund for projects involving enterprises and research partners by the Department of Business, Enterprise and Innovation. The funding will be available for projects that develop disruptive technologies which transform businesses and have SME participation. The first call for funding has occurred and awards have been made to companies, several of which are relying on artificial intelligence, data analytics and blockchain technology.
2.3 In brief, what conditions need to be satisfied for a business to IPO in your jurisdiction?

The first step in an Irish IPO is to decide which market to list in, which essentially depends on the scale of the business and the funding required by the company. The precise listing rules differ in respect of different markets. The Irish Stock Exchanges (ISE) offers four markets: Euronext Dublin, which is suited to large companies and requires a minimum of 25% of its shares to be placed in the public and requires a three-year trading record; the Euronext Growth, which suits smaller companies (minimum market capitalisation of €5 million) in the early stages as no trading record is required; the Global Exchange Market (GEM), which is a specialist debt market; and finally, the Atlantic Securities Market (ASM), which is a market dedicated to companies who wish to dual list in both the EU and the US.

General requirements for listing securities on Euronext Dublin (the principal market in Ireland) include the following:

- an issuer must be duly incorporated or otherwise validly established and operating in conformity with its constitutional document;
- securities must conform with applicable laws of the place of incorporation and be duly authorised;
- securities must be freely transferable; however, the ISE may permit securities that are partly paid if there is no restriction;
- expected aggregate market value of all securities must be at least €1 million for shares and €200,000 for debt securities;
- the whole class of securities must be listed; and
- an approved prospectus must be published for the securities.

2.4 Have there been any notable exits (sale of business or IPO) by the founders of fintech businesses in your jurisdiction?

Examples of notable exits include:

- the founder of Realex Payments, an Irish online payment technology, exiting the business in 2015 following a €115 million acquisition by US company Global Payments; and
- Irish financial compliance solutions company Kyckr listing on the Australian stock exchange in October 2016.

It is expected that 2019 will see increased M&A activity within the fintech space. In particular, further consolidation within the emerging payment and regulatory solutions sector is anticipated.

3 Fintech Regulation

3.1 Please briefly describe the regulatory framework(s) for fintech businesses operating in your jurisdiction, and the type of fintech activities that are regulated.

Ireland does not have a specific regulatory framework for fintech businesses. In some cases, fintech businesses will fall outside of the regulatory ambit as they do not involve the provision of services or undertaking of activities which fall within a regulated activity (as defined in legislation).

However, fintech businesses providing regulated activities (as defined in legislation) which cannot avail of an exemption will fall within the existing body of financial regulation and so require prior authorisation from the CBI to conduct business. If authorised, the firms will be subject to Irish legislation and various ongoing CBI requirements, but fintech companies authorised by the CBI can benefit from regulatory passporting across the EU. Payment institutions, electronic money institutions (EMIs), investment companies, money transmission businesses and payment initiation and account information service providers are examples of business models which may require authorisation, as will certain crowdfunding platforms when the EU Crowdfunding Regulation comes into force.

The legislation most likely to apply to fintech businesses are: the Electronic Money Regulations 2011, which authorise undertakings to issue E-money; the Payment Services Regulations 2018, which govern payment institutions and third-party payment services providers providing payment initiation and account information services; the Markets in Financial Instruments Regulations 2017, which provide a regulatory framework for businesses who are providing investment services and activities; and the Central Bank Act 1971 (as amended), which governs applications for banking licences such as the recent application by Starling Bank. Fintech businesses may also be subject to consumer protection legislation and CBI codes of conduct, as well as anti-money laundering and data protection legislation.

Fintech businesses may also be subject to consumer protection legislation, the CBI codes of conduct including the Consumer Protection Code, as well as anti-money laundering and data protection legislation, depending on the services that they are offering.

3.2 Is there any regulation in your jurisdiction specifically directed at cryptocurrencies or cryptoassets?

Cryptocurrencies and cryptoassets are not subject to specific regulation in Ireland, and the CBI confirmed that such virtual currencies do not have legal tender status in Ireland. However, despite the lack of specific regulation, it should be noted that cryptocurrencies or cryptoassets may be subject to the existing regulatory frameworks that are in place. The General Scheme of the Criminal Justice (Money Laundering and Terrorist Financing) (Amendment) Bill 2019, which will transpose the Fifth EU Anti-Money Laundering Directive (5AMLD) into Irish law, should also be considered by fintechs operating in this sector. This bill has been approved by the Irish Government, and when enacted, it will impose obligations on (certain types of) exchanges and wallet providers.

As discussed in question 2.1, the Department of Finance has created an internal working group to monitor further developments in the areas of virtual currencies and blockchain technology moving forward. However, the regulation of cryptoassets is currently being considered at an EU level and Ireland will likely follow their approach to ensure a uniform regulatory regime is implemented.

3.3 Are financial regulators and policy-makers in your jurisdiction receptive to fintech innovation and technology-driven new entrants to regulated financial services markets, and if so how is this manifested? Are there any regulatory ‘sandbox’ options for fintechs in your jurisdiction?

Central Bank of Ireland engagement with new entrants

The CBI is mandated as Ireland’s financial services regulator. As part of this role, the CBI has encouraged fintech development but
also recognises and warns against the potential to blur lines between regulated and unregulated activities and the challenges this may present. The CBI has sought to develop a clearer picture of fintech activity in Ireland with a view to better understanding the implications for regulatory policy and supervisory activity. It has identified a number of areas, including payments, regtech, markets and exchanges, deposits and lending, investment and advice, insurance, analytics, capital raising, crowdfunding virtual currencies, ICOs and the start-up support ecosystem, where they consider fintech to be prevalent. The CBI continues to review the sector and is closely following and actively contributing to the European Supervisory Authority’s approach to fintech. However, the CBI’s focus is on the risks to consumers from fintech developments and on protecting consumers where activity is not yet regulated.

As part of its fintech engagement, the CBI launched its Innovation Hub in April 2018. This initiative is aimed at providing entities with a point of contact to engage on innovation and fintech. The European Banking Authority has described both innovation hubs and regulatory sandboxes as “innovation facilitators”, and the CBI opted to use the former in its bid to facilitate financial innovation instead of developing a regulatory sandbox. The CBI recently reported that the Innovation Hub has had a “steady flow of engagement” with regtech and payment businesses since its launch. As part of the CBI’s engagement through the Innovation Hub, they have hosted industry events, including information sessions on consumer protection, authorisations and supervision, as well as a Regtech Sprint Roundtable to discuss machine-readable rules. The Innovation Hub has, however, proven to be mutually beneficial for both the participants and the CBI, as it has given fintech firms a platform to make presentations to the CBI on their business models and provide them with information on their use of technology. The CBI will continue to use the Innovation Hub as a tool to get better sight of innovation as it occurs in fintech businesses and has highlighted the importance of engaging with innovators early in their development cycle.

A recent speech from the Head of the CBI’s Consumer Protection Division also outlined the CBI’s intention to commence a significant review of its Consumer Protection Code in 2019 in order to address emerging risks arising from the impact of innovation on financial products and services.

In addition, the CBI also participates in a working group with Enterprise Ireland, the IDA and the Department of Finance, which is coordinated by the Fintech & Payment Association of Ireland. The group also includes industry stakeholders and has recently published a strategy report on the future for Ireland’s Fintech industry (available at [https://fpai.ie/downloads/FPAI_FinTech_Report.pdf](https://fpai.ie/downloads/FPAI_FinTech_Report.pdf)).

### Government Engagement with New Entrants

In 2015, the Irish Government launched the IFS2020, and their most recent Action Plan was published in February 2019. This aims to consolidate and grow Ireland’s position as the global location of choice for specialist international financial services. A key element of this strategy is the recognition and promotion of fintech as a rapidly expanding area of innovative financial services. To this end, the IDA is working with its clients to determine what role Ireland can play as they plan their future technology requirements.

IFS2020 aims to develop and maintain an effective ecosystem which addresses the needs of start-ups and scaling companies in terms of funding, skills, mentors, accelerators, an innovation-friendly regulatory environment and access to key markets, while at the same time addressing the needs of foreign-owned international financial services (IFS) companies. A key strategy objective is facilitating collaboration between large IFS companies and the indigenous base to create disruptive solutions based on innovative products and services. MNCs in Ireland will be able to access products and services from a growing cluster of indigenous start-up firms in software, payments, peer-to-peer lending and analytics, all of which are looking to revolutionise the way technology is used in financial services.

IFS2020 has identified three key actions to be implemented over the course of the strategy in relation to fintech: enhancing IFS and information and communications technology (ICT) through sectoral collaboration while engaging both Irish-owned and foreign-owned SMEs and MNCs; sourcing funding for fintech; and supporting fintech accelerators through partnership with Enterprise Ireland. An example of the latter is Accenture’s FinTech Innovation Lab, which is now in its fourth year. IFS2020 has also led to the publication of a yearly action plan in line with the overall strategy in order to execute its particular goals each year. As noted in question 2.1, the most recent iteration of IFS2020 includes a proposal to regulate crowdfunding in Ireland through a domestic regime that would operate in parallel with European Commission proposals in this area.

### What, if any, regulatory hurdles must fintech businesses (or financial services businesses offering fintech products and services) which are established outside your jurisdiction overcome in order to access new customers in your jurisdiction?

A fintech business wishing to provide regulated services in Ireland, regardless of whether the business is based in Ireland or not, must either obtain authorisation from the CBI, avail of an exemption or “passport” into Ireland from another EU Member State.

Some key points to note in this regard are:

- Firms wishing to establish a regulated fintech business in Ireland must engage in the CBI’s authorisation process. The CBI’s key principle is that the firm’s “heart and mind” must be in Ireland, as shown by the firm having its principal place of business in Ireland, sufficient senior management presence and demonstrating a high level of decision-making. It is expected that key leadership positions will operate from Ireland, including roles such as chief executive, head of finance, head of operations and head of compliance.

- The CBI will require the board to be of a sufficient size and have sufficient expertise to enable it to adequately oversee the company’s operations, and have at least one independent non-executive director (such role is often filled by an Irish resident).

- There is no set minimum number of staff. Headcount will be driven by the levels of business activity planned and is to be discussed with the regulator. Outsourcing arrangements are permitted but must be documented in clear legal agreements.

- The CBI also requires firms applying for authorisation to be adequately capitalised. The amount will vary depending on the precise nature and scope of services in respect of which authorisation is required.

- Finally, the CBI will require the applicant to submit a business plan and summary details of all the key policies, processes and procedures which will be put in place in the new business, including detailed anti-money laundering policies.

- Various exemptions apply to the performance of regulated services. These exemptions can be general or apply to a specific area.

Alternatively, a fintech business authorised to provide regulated services in another EU Member State can notify the CBI (via its home stake regulator) that it intends to rely on the EU “passporting” regime to provide those activities in Ireland.
4 Other Regulatory Regimes / Non-Financial Regulation

4.1 Does your jurisdiction regulate the collection/use/transmission of personal data, and if yes, what is the legal basis for such regulation and how does this apply to fintech businesses operating in your jurisdiction?

The Data Protection Act 2018 (DPA) and the General Data Protection Regulation 2016/679 (GDPR) (together the Data Protection Legislation) regulate the processing of personal data in Ireland, in the EU and those outside the EU who offer goods and services to, or monitor, EU residents.

The GDPR, as a regulation, is directly applicable in Ireland and the DPA gives effect to, and provides derogations from, the GDPR under Irish law. A notable derogation is that the digital age of consent in Ireland will be set at 16.

The profile and influence of the Data Protection Commission (DPC), the independent authority responsible for dealing with data protection issues in Ireland, has developed an increased status since the implementation of the Data Protection Legislation. It has become the lead data protection regulator for many of the world’s largest multinational tech companies under the GDPR’s one-stop shop mechanism.

In addition, the European Communities (Electronic Communications Networks and Services) (Privacy and Electronic Communications) Regulations 2011, which implement Directive 2002/58/EC (as amended by Directive 2006/24/EC and 2009/136/EC) (the ePrivacy Regulations), deal with data protection issues in relation to phone, email, SMS and internet use and will generally apply to data controllers which fall within the scope of the DPA. The ePrivacy Regulations will be repealed when the European Commission’s proposed Regulation on Privacy and Electronic Communications is passed; however, the timeline for the publication of this regulation remains unclear.

4.2 Do your data privacy laws apply to organisations established outside of your jurisdiction? Do your data privacy laws restrict international transfers of data?

Yes to both questions. The Data Protection Legislation applies to organisations not established in the EEA who offer goods and services to, or monitor, EU residents.

The Data Protection Legislation restricts the transfer of personal data to countries outside the EEA, unless the third country provides an adequate level of protection for the privacy of an individual. Accessing personal data from a third country amounts to transferring personal data outside the EEA. Businesses wishing to transfer personal data outside the EEA must invoke one or more of the factors that legitimise transfers outside the EEA. The options include:

- the use of legally enforceable privacy/data protection codes of practice (“Binding Corporate Rules”) by MNCs;
- Privacy Shield (for transfers to the US); a standard by which US companies can self-certify the adequacy of their data protection measures;
- model clauses: Irish data controllers may put in place EU-approved contractual provisions (known as Model Clauses). The validity of the Model Clauses is currently being questioned following the Irish High Court’s decision to make a reference to the Court of Justice of the European Union as to the validity of this mechanism. This decision has since been appealed to the Supreme Court but the reference remains valid and pending (Data Protection Commissioner v. Facebook Ireland Limited & Maximilian Schrems Record Number S-AP-JE-2018:000068). For the time being, however, the Model Clauses remain valid for data transfers outside the EEA; or
- approved codes of conduct and certification mechanisms, together with binding and enforceable commitments of the data controller or processor in the non-EEA country to apply the appropriate safeguards.

Of particular importance in an Irish context is the effect that a “no-deal” Brexit scenario may have on transfers of data from Irish controllers and processors to those in the UK. In such a scenario, the UK will no longer be a member of the EU and will become a third country under the Data Protection Legislation. Transfers of personal data from Ireland to the UK will be treated in the same way as transfers of personal data to countries like Australia, India or Brazil. In order to comply with GDPR rules, an Irish company intending to transfer personal data to the UK will need to put in place specific safeguards to protect the data in the context of its transfer and subsequent processing. So, the manner in which data and data transfers to the UK are dealt with as a result of Brexit will need to be considered by Irish fintechs.

4.3 Please briefly describe the sanctions that apply for failing to comply with your data privacy laws.

Regulatory Action

The DPC is responsible for the enforcement of the Data Protection Legislation and the e-Privacy Regulations. The DPC has a proactive approach to identifying data protection issues and regularly engages with public and private sector organisations on these issues.

Under the GDPR, the DPC has the power to order controllers or processors to take corrective actions or to impose significant administrative fines on data controllers and processors for non-compliance. Two maximum thresholds for fines are provided for under the GDPR, which apply depending on which data protection obligation has been breached. Businesses may face administrative fines of up to: (a) €10 million or 2% of the total worldwide annual turnover of the preceding financial year; or (b) €20 million or 4% of the total worldwide annual turnover of the preceding financial year. Fines can be imposed in addition to, or instead of, any corrective measures such as reprimands or warnings.

The DPC’s enhanced powers provide further protection to data subjects and increase the risk profile for companies processing personal data. Consequently, data protection should be a priority issue for fintech businesses. In their 2018 Annual Report, the DPC noted that they continue to monitor new developments in the fintech industry including the use of blockchain, security and big data processing. They have developed a “Technology Leadership Unit” to support and maximise the effectiveness of the DPC’s regulation and supervision of complex technology.

In addition, the DPA has created a number of criminal offences which are punishable by a fine of up to €5,000 and/or 12 months’ imprisonment on summary conviction, or a fine of up to €250,000 and/or five years’ imprisonment on conviction or indictment, depending on the nature of the offence. Offences under the DPA include:

- enforced access requests;
- unauthorised disclosure by the processor;
- disclosure of personal data obtained without authority;
- offences by directors, etc. of bodies corporate;
knowingly or recklessly processing data relating to criminal convictions or offences;
- failure to co-operate with authorised officers during inspections, audits, and investigations;
- failing to comply with an information or enforcement notice; and
- obstructing a reviewer in the preparation of a report.

**Damages**

The GDPR provides data subjects with a right to recover non-pecuniary loss (such as damages for distress) and the recitals to the GDPR note that the concept of damages is to be interpreted broadly. This is a significant change from the previous position under the Data Protection Acts 1988 and 2003, where non-pecuniary damage was not recoverable in an action for breach of the duty of care. Joint and several liability between parties who engage in the same data processing has also been introduced. Claims can be taken against parties jointly where they are collectively responsible for the damage caused, and it will then be for the controller or processor to claim back from the other controller or processor that part of the compensation corresponding to their responsibility for the damage.

### 4.4 Does your jurisdiction have cyber security laws or regulations that may apply to fintech businesses operating in your jurisdiction?

The obvious growth in the fintech sector, while considered to be mainly positive, also increases the need for regulation to avoid the abuse of online financial payments.

- **Data Protection Legislation:** The GDPR contains enhanced security measures and requires data controllers and data processors to implement “appropriate technical and organisational measures” to ensure a level of security appropriate to the risks that are presented by the processing of the data. These measures, where appropriate, should include: (i) pseudonymisation and encryption of the data; (ii) integrity and resilience of processing systems; (iii) the ability to restore availability and access in the event of a physical or technical incident; and (iv) regular testing of security measures. The DPA also requires controllers and processors to take all reasonable steps to ensure their employees and other persons at their place of work are aware of the technical and organisational measures in place to prevent the accidental or unlawful destruction, loss, alteration or unauthorised disclosure of, or access to, data concerned.

- **Payment Services Regulations:** The Payment Services Regulations 2018, which came into force on 13 January 2018, enhance regulation in this area by: (i) increasing reporting obligations applicable to providers offering payment services; (ii) applying new authorisation requirements for providers offering payment services (payment initiation and account information service providers now require authorisation); and (iii) requiring that all remote and online payment transactions meet strong customer authentication requirements. The issue of strong customer authentication is subject to regulatory technical standards published by the European Banking Authority that will come into effect on 14 September 2019.

- **Measures for a High Common Level of Security of Network and Information Systems Regulations:** The European Union (Measures for a High Common Level of Security of Network and Information Systems) Regulations 2018 were implemented in September 2018 and set out legal measures to boost the overall level of cybersecurity protection. These measures include imposing security requirements and incident notification obligations on banks and other “operators of essential services” together with certain digital service providers. While financial sanctions are available under the Regulations, for corporates it is the possible criminal prosecution that is the main fact to consider. The Regulations provide that where offences are committed by companies, but have been committed with the consent or connivance of one of its directors or other officers, or where such person has been acting with wilful neglect, that person as well as the company is guilty of an offence and may be prosecuted.

- **Cybercrime:** The Criminal Justice (Offences relating to Information Systems) Act 2017 came into force on 12 June 2017. This Act creates a number of new cybercrime offences including unauthorised access to information systems (e.g. hacking), interference with information systems or data and use of tools to facilitate commission of these offences.

- **Criminal Law:** As noted in question 4.3, the DPA has created several new criminal offences including unauthorised disclosure of personal data by a processor and disclosure of personal data obtained without authority. The unlawful operation of a computer with the intent of making gain is also a criminal offence under the Criminal Justice (Theft and Fraud) Offences Act 2001.

- **Damages:** The GDPR provides data subjects with a right to recover non-pecuniary loss, and the recitals to the GDPR note that the concept of damages is to be interpreted broadly and lists the loss of control over personal data as an example of such damage. As such, controllers or processors may be subject to a claim for damages where a cybersecurity incident arises in causing such damages.

- **Regulatory Guidance:** Payment service providers must comply with the European Banking Authority Guidelines on security measures for operational and security risks under PSD2. Other categories of fintech businesses regulated by the CBI may need to comply with the CBI’s 2016 cross-industry guidance in respect of IT and cybersecurity risks (available at: https://centralbank.ie/docs/default-source/Regulation/how-we-regulate/policy/cross-industry-guidance-information-technology-cybersecurity-risks-pdf?sfvrsn=2). An organisation which suffers a data security incident may also be subject to a number of separate incident notification obligations, including under financial and payment services regulations, data protection and/or information security regulations.

### 4.5 Please describe any AML and other financial crime requirements that may apply to fintech businesses in your jurisdiction.

Ireland’s key anti-money laundering and terrorist financing legislation is set out in Criminal Justice (Money Laundering and Terrorist Financing) Acts 2010 to 2018 (referred to collectively as the **CJA**). Designated persons under the CJA, including all financial institutions authorised by the CBI or businesses conducting certain activities, have statutory obligations to comply with the CJA provisions. The CJA involves a combination of risk-based and rules-based approaches to the prevention of money laundering and terrorist financing.

Designated persons must apply customer due diligence, report suspicious transactions and have specific procedures in place to prevent money laundering and terrorist financing. Failure to comply with the CJA is an offence.

Ireland implemented the Fourth EU Anti-Money Laundering Directive (4MLD) in November 2018 through amendments to the CJA. Key amendments include the introduction of requirements around business risk assessments, as well as enhancements to customer due diligence and transaction monitoring requirements.

As referenced in question 3.2, the Irish Government has taken initial steps in relation to the implementation of 5MLD and this legislation...
will impose obligations on the usage of cryptocurrency exchanges and custodians in certain instances. The Sixth EU Anti-Money Laundering Directive (6MLD) has also come into effect and the transposition deadline has been set for 3 December 2020.

Bribery and corruption are criminalised in Ireland under the Prevention of Corruption Acts 1889 to 2010. However, there are weaknesses in the legislation which have sometimes made it difficult to enforce. Revised legislation is expected to be introduced shortly.

4.6 Are there any other regulatory regimes that may apply to fintech businesses operating in your jurisdiction?

There is no fintech-specific regulatory regime in Ireland. The applicable regimes and legislation are described above. Any other applicable regulatory regimes would probably be specific to the sector in which a particular fintech business operates.

5 Accessing Talent

5.1 In broad terms, what is the legal framework around the hiring and dismissal of staff in your jurisdiction? Are there any particularly onerous requirements or restrictions that are frequently encountered by businesses?

Hiring and Recruitment

Employees are entitled to receive written notification of certain core terms of employment (set out in the Employment Miscellaneous Provisions Act 2018) within five days of commencing employment. All other terms and conditions of employment must be provided within two months of commencement.

Employers must comply with equality legislation not only in the context of existing employees, but also in all aspects of recruitment, including job advertisements and candidate selection. Employers must ensure that in advertising and interviewing for a particular position, they do not give rise to an inference of discrimination on one of the nine protected grounds (gender, civil status, family status, sexual orientation, religion, race, age, disability, or membership of the Traveller Community). The maximum compensation available to non-employees who bring a successful discrimination claim in relation to a job application is €13,000.

Dismissing Staff

“Employment at will” does not exist as a concept in Ireland and employees are protected from dismissal without cause. Dismissal of employees is regulated in Ireland by statute and by the employee’s employment contract. All employers are obliged to have in place a disciplinary procedure setting out the steps to be followed by an employer in dealing with issues of concern, such as conduct or performance.

The Unfair Dismissals Acts 1977 to 2015 (the UD Acts) govern the dismissal of staff. The UD Acts provide that every dismissal is deemed to be unfair unless it is based on one of six fair grounds for dismissal:

- capability;
- conduct;
- qualification;
- redundancy of the role;
- competence of the employee;
- statutory prohibition; or
- some other substantial reason justifying dismissal.

The UD Acts provide that the onus is on employers to show the following: (i) substantial grounds justifying the dismissal based on one of the grounds set out above; and (ii) that fair procedures were followed in effecting the dismissal. The extent of fair procedures to be followed will depend on the circumstances and the reason for effecting the dismissal. Failure to follow fair procedures and/or establish a fair reason for dismissal may lead to a finding of unfair dismissal against the employer, notwithstanding the giving of notice.

The UD Acts apply to employees who have obtained one years’ service (there are limited exceptions to the one years’ service rule). Employees may also bring a claim for discriminatory dismissal under the Employment Equality Acts 1998 to 2015 (the EE Acts) where their dismissal is connected with one of the nine protected grounds listed above, but they have not obtained the requisite one years’ service to bring a claim under the UD Acts.

The maximum compensation available under the UD Acts (and the EE Acts for discriminatory dismissal) is: (i) two years’ remuneration (five years’ remuneration in the case of dismissal resulting from the making of a protected disclosure); (ii) re-employment; or (iii) reinstatement.

In Ireland there is also a risk of an employee applying to the High Court for an employment injunction, often to prohibit their employer suspending, dismissing or otherwise disciplining them on the basis that fair process and/or natural justice has not been afforded to the employee.

Redundancy

Irish law entitles employees (with over two years’ service) to a statutory redundancy payment which is tax-free. It is calculated on the basis of two weeks’ pay per year of service, plus a bonus week’s pay. A week’s pay is capped at €600 per week. Depending on the industry, employers may pay enhanced severance terms, subject to the employees signing waiver agreements; however, this is not mandatory. Any enhanced redundancy package provided will likely set a precedent (by way of custom and practice) for future redundancy situations.

Where a collective redundancy situation arises, specific statutory consultation obligations and notifications to the Minister for Employment Affairs and Social Protection (as well as to employees via employee representatives) are triggered for the employer. These obligations apply to employers with a workforce of 21 employees or more.

A collective redundancy situation is one that involves making a specified number of employees redundant within a 30 consecutive-day period. A failure to comply with the notification and consultation requirements could result in substantial penalties.

Notice Period

Employees are entitled to certain minimum statutory notice periods depending on their length of service (ranging from one to eight weeks). An employee who does not receive this notice period (or pay in lieu) may bring a claim for wrongful dismissal and loss of earnings during the notice period. In practice, depending on the employee’s role, their contract of employment may provide for a contractual notice period that is longer than their statutory entitlement.

In circumstances of gross misconduct, an employee may be summarily dismissed without notice or pay in lieu of notice.
Under Irish law, an employer can engage employees on such terms as it deems appropriate, provided the following mandatory benefits are protected:

- **Annual Leave**: employees accrue paid vacation based on time actually worked, subject to a statutory minimum of four working weeks (20 days) – pro-rated for part-time employees. Employees are also entitled to a paid day off or an additional day’s pay in respect of Irish public holidays.

- **Rates of Pay**: the national minimum wage for employees in Ireland is €9.80 per hour. However, this rate may vary in certain sectors of employment.

- **Pension**: outside of any contractual commitments, there is currently no legal obligation on an employer to establish a pension plan for employees based in Ireland. An employer is not required to contribute to a pension for an employee; however, it is required to provide employees with access to a pension scheme, which may include facilitating deductions to a personal retirement savings account (PRSA).

- **Protected Leave**: Ireland has the following protected leaves:

<table>
<thead>
<tr>
<th>Leave</th>
<th>Entitlement</th>
<th>Obligation to pay</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maternity Leave</td>
<td>Up to 42 weeks (26 weeks' basic leave (paid by the State) and 16 weeks' unpaid leave).</td>
<td>No obligation to pay. However, many employers “top up” the State benefit during the basic 26 weeks’ entitlement.</td>
</tr>
<tr>
<td>Adoptive Leave</td>
<td>Up to 40 weeks (24 weeks’ basic leave (paid by the State) and an additional 16 weeks’ unpaid leave).</td>
<td>No obligation to pay. However, many employers “top up” the State benefit during the basic 24 weeks’ entitlement.</td>
</tr>
<tr>
<td>Paternity Leave</td>
<td>Up to two weeks’ leave (paid by the State).</td>
<td>No obligation to pay. However, many employers “top up” the State benefit during the paternity leave.</td>
</tr>
<tr>
<td>Carer’s Leave</td>
<td>Available to employees with over one years’ service to take care of a “relevant person”. Up to a maximum of 104 weeks’ unpaid leave.</td>
<td>No obligation to pay.</td>
</tr>
<tr>
<td>Parental Leave</td>
<td>Available to employees with over one years’ service. 18 weeks’ unpaid leave per child (up to the child’s age of eight with limited exceptions).</td>
<td>No obligation to pay.</td>
</tr>
</tbody>
</table>

5.2 What, if any, mandatory employment benefits must be provided to staff?

There are nine different types of permits which may be applied for depending on the type of employment involved.

**Special Route for Obtaining Permission for Individuals Who Work for Fintech Businesses:**

As part of a highly skilled workforce, many employees in the fintech industry can apply for a Critical Skills Employment Permit. In order to be eligible for such permits, the employee must have:

- a job offer of at least two years within the State; and
- an annual salary of €60,000 or more.

Jobs with annual salaries of €30,000 or more may also be eligible provided they are one of the occupations listed on the Highly Skilled Occupations List.

The permits are valid for two years, and on expiration, the employee may apply for a “Stamp 4” permission to remain and work in the State without an employment permit. This permission is renewable on an annual basis. Once the applicant has legally resided in Ireland for five years, they may then be eligible to apply for long-term residence permission.

Depending on the circumstances, the following permits may also be applied for in the context of fintech workers:

- **Intra-company Transfer Employment Permit**: Key management staff and management, as well as qualifying trainees, of a MNC can be transferred to an Irish branch of the company with this permit.

- **General Employment Permit**: This may be used where the job in question fails to satisfy the salary requirements of the Critical Skills Employment Permit. However, as applications for this permit must satisfy a “labour market means test”, it is not a particularly common form of work permit.

- **Contract for Services Employment Permit**: This enables the transfer of non-EEA employees to work in Ireland whilst remaining employed under their contract of employment outside of the State.

- **Internship Employment Permit**: This permit is available to full-time students enrolled in third-level education outside of the State who have been offered an internship or work experience in Ireland.

Legally resident dependants of employees with permits may also apply for Dependant/Partner/Spouse Employment Permits.

Employers and contractors in the fintech industry may also sign up to the Trusted Partner Initiative. Under this scheme, employers can apply for “Trusted Partner” status in order to fast track the permit application process.

Certain senior roleholders in fintech businesses providing regulated activities would also need to obtain the CBI’s approval prior to taking up that position, under the “Fitness and Probity” regime.

6 Technology

6.1 Please briefly describe how innovations and inventions are protected in your jurisdiction.

The Irish legislative framework gives significant comfort to companies creating and managing their IP assets in Ireland. Patents, copyright, design rights, trade marks and confidential information can be used to protect inventions and innovations. All of the core Irish legislation in relation to these forms of protection has been introduced in the relatively recent past. The Commercial Court, a division of the Irish High Court, deals with major commercial and IP cases on an expedited basis and offers an effective way for fintech businesses to enforce their IP rights.
Copyright: Typically, copyright is the most useful protection for the kind of IP generated by fintech businesses, e.g. copyright protects the underlying code in software and computer programs. There is no system of registration for copyright protection in Ireland as copyright attaches automatically on the creation of an original work. Trade secrets can also be useful in protecting software.

Patents: There are two types of patent protection available under Irish patent legislation: a full-term patent and a short-term patent. In order for an invention to be patentable it must: (i) be new; (ii) involve an inventive step; and (iii) be capable of industrial application.

Trade marks and designs: Trade marks may be registered to protect the branding of fintech products and companies. Designs which are new and have individual character can be registered to protect the appearance of products.

6.2 Please briefly describe how ownership of IP operates in your jurisdiction.

Under Irish law, ownership of a patent rests with the inventor. If the invention is made by an employee in the course of their employment, the right to a patent will usually belong to the employer. In relation to copyright, the author of a work is the first owner. Similar to patent ownership, if a copyright work is made by an employee in the course of employment, the first owner of the work will be the employer, subject to any agreement to the contrary. Ownership of registered trade marks and designs will vest in the person who has applied for registration.

6.3 In order to protect or enforce IP rights in your jurisdiction, do you need to own local/national rights or are you able to enforce other rights (for example, do any treaties or multi-jurisdictional rights apply)?

Copyright: Ireland is a party to and incurs obligations under the Berne Convention (Paris Act), the Rome Convention, the TRIPS Agreement, the World Intellectual Property Organisation (WIPO) Copyright Treaty, and the WIPO Performances and Phonograms Treaty. These international agreements provide for automatic reciprocal protection for Irish copyright works in the territories of the signatories.

Patents: Patent protection may be secured by applying for (i) national protection in the Irish Patents Office, (ii) protection via the European Patent Convention (EPC), or (iii) protection under the Patent Cooperation Treaty (PCT) which provides for an international search and examination system. The outcome of an EPC or PCT application will, depending on the results of the search and examination process and application of national patent rules, result in national patents being granted which may be enforced in the jurisdictions in which they are registered. Plans are at an advanced stage for the introduction of the EU Unitary Patent Package (UPP) which would provide: (i) a single unitary patent offering protection across EU Member States; and (ii) a Unified Patent Court (UPC). A referendum in Ireland is expected to be scheduled on the proposed UPC which, if ratified, will establish a specialised patent court with exclusive jurisdiction for litigation in relation to both European patents and European patents with unitary effect in all participating Member States.

Trade marks: Trade marks may be secured by applying for: (i) a national registration; (ii) an EU trade mark (which offers protection across all 28 EU Member States); or (iii) a registration under the Madrid System which provides for a single application through the national office, resulting in a bundle of national trade mark registrations for the countries designated in the application. Irish and EU trade marks may be enforced in the Irish courts.

6.4 How do you exploit/monetise IP in your jurisdiction and are there any particular rules or restrictions regarding such exploitation/monetisation?

Licensing: In Ireland, licensing IP rights creates revenue streams whilst retaining ownership. An important consideration is that of an exclusive versus non-exclusive licence which has the potential to limit the use of the IP to one third party. If for commercial reasons, an exclusive licence is granted, there are other options available that can be employed to maximise value; for example, by limiting exclusivity to a particular location or limiting the scope of use of the licence, thus retaining the ability to commercialise the same IP in other territories and/or other fields of use with other licensees. In any event, a licensor should retain sufficient control over its IP by ensuring sufficient obligations are imposed on the third party, including provisions allowing the licensor to monitor the licensee’s use of the IP and appropriate termination rights. The granting of a licence for a patent, trade mark or design should be notified to the Controller of Patents, Designs and Trade Marks (the Controller).

Assignment: In general, assignments of IP must be in writing. One notable exception is that trade marks are now automatically transferred with a business under the European Union (Trade Marks) Regulations 2018 unless there is an agreement to the contrary, or circumstances clearly dictate otherwise. Assignment of patents, trade marks and designs must be registered with the Controller. Copyright may be freely assigned and is not subject to any specific registration requirement.

Granting a security interest: Security may be granted over IP (most commonly patents, trade marks and copyright) under Irish law. Particulars of a security interest which is granted by an Irish company must be registered with the Irish Companies Registration Office within 21 days of the granting of the interest. Security interests granted over patents, trade marks and designs must be notified to the Controller and an original or certified copy of the security interest evidencing the agreement between the parties must be submitted to support the application.
Claire Morrissey is a Partner in the Firm’s IP & Technology Group. She advises on a broad range of commercial contracts with a particular focus on technology, IP and sourcing agreements. Claire also advises on the technology, IP and data aspects of joint ventures, mergers & acquisitions.

With an established banking sector in Ireland and a rapidly evolving technology landscape, A&L Goodbody’s FinTech Group’s legal expertise facilitates a cutting-edge approach to advising companies in this sector. Our clients include domestic and international financial services and technology companies, and our team provides a complete legal service for related legal needs.

We advise a wide range of fintech matters including: the development; acquisition and use of technologies and services; strategic software development agreements; IT-managed and shared services arrangements; complex transitional services agreements; transactional advice; and business process outsourcing. We also advise clients in relation to technology, financial regulation, compliance, risk management, data privacy, financing, cyber risk and the implications of Brexit.

In addition, A&L Goodbody is a member of the Fintech and Payments Association of Ireland.

Peter Walker is a Partner in the Banking and Financial Services Department. His principal practice areas are asset-backed finance (including portfolio sales and acquisitions), debt capital markets, private equity finance, general banking & restructurings.